



Health Care Case Manager

Apply now

Location: Washington, DC, 20036

AltaSource Management Company LLC, (AMC) is a resource management and healthcare services firm, that provides services and technology for commercial, state and federal clients by maintaining, monitoring and improving the quality of client focused outcomes in the Mid-Atlantic region.

At AltaSource Management Company, conflict-free case management service is designed to ensure that the Medicaid beneficiary has opportunities to engage in community life, control personal resources, seek employment and work in competitive and integrated settings, and receive services in the community to the same degree as people who do not receive Medicaid funded services. Our case manager's role is to enable and assist the individual to identify and access a personalized mix of Medicaid and non-Medicaid services (including natural supports and community resources) and to provide support during planning. Additionally, the role of the case manager is to provide ongoing monitoring of services and supports and advocate on the individual's behalf within service networks while ensuring the individual accesses and stays connected to all public benefits for which they are eligible. Our case manager shall develop a comprehensive, person-centered care plan that identifies the individual's personal goals, preferences, supports, financial resources, and other areas important to the individual.

Our Conflict-free case management services ensure the full integration of individuals in need of long term care services and supports into community settings; these services are person-centered, and focus on assisting the individual to access the benefits of community living and receive services in the most integrated setting possible. Case managers do not replace family systems and/or other community services, but augment the individual's natural supports. AMC's Case Management is a Consumer-centric, collaborative process of assessment, planning, facilitation, and advocacy for options and services to meet an individual's health needs through communication and available resources to promote quality cost-effective outcomes. Case Management serves as a means for achieving EPD Waiver case management Consumer's wellness and autonomy through advocacy, communication, education, identification of service resources, and service facilitation. The Case Manager helps identify appropriate providers and facilities throughout the continuum of services, while ensuring that available resources are being used in a timely and cost-effective manner.



Essential Duties and Responsibilities:

Case Managers provide services and case plan development to families. Job duties include scheduling staff, tracking the personal finances of residents, coordinating the medical appointments of resident, coaching and training employees, writing reports and attending meetings.

- The Case Manager will plan, organize, and direct responsibilities of staff to ensure the consumers' personal support/habilitation plans are being carried out, always encouraging consumers' choice, empowerment, and independence.
- Demonstrates sensitivity to the rights, dignity, and wellbeing of consumers and encourages sensitivity by others.
- Reviews and monitors the development and implementation of consumer treatment plans and service delivery plans.
- Attends all licensing reviews and participates in exit interviews. Assists with development of correction plan and oversees consistent implementation of plan to ensure repeat citations do not occur.
- Participates and provides suggestions and guidance in interdisciplinary team meetings, as needed or upon request, to assist with formulation of the consumer's personal support/habilitation plans.
- Promotes relationships and provides information about the company to the consumers, families, clinicians, regional community, and other professionals.
- Communicates with parents/guardians and professionals regarding consumer needs, progress and concerns. Participates in various committees, both internal and external, per program requirements.

Case Managers will work to ensure/maintain licensure of all assigned homes/programs and actively seeks to maintain full occupancy of all facilities and/or census at or above plan. Ensures implementation of policy/systems for handling of consumer and company funds if applicable. Oversees and ensures ongoing maintenance of the physical site (s) and grounds in accordance with state/federal guidelines and company policy. Investigates in a timely manner all unusual occurrences in conjunction with prompt action to prevent reoccurrence of situations that jeopardize consumer health and/or safety.



Job Requirements:

At AltaSource Management Company, the Case manager conducting case management services shall meet one of the following requirements:

- i. Have a current appropriate licensure, and have a Master's degree in social work, psychology, counseling, rehabilitation, nursing, gerontology, or sociology and have at least one (1) year of experience working with the elderly or individuals with physical disabilities;
- ii. Have a current appropriate licensure and have a Bachelor's degree in social work, psychology, counseling, rehabilitation, nursing, gerontology, or sociology and have two (2) years of experience working with the elderly or individuals with physical disabilities; or
- iii. Have a current license as a Registered Nurse (RN), and have an Associate degree in nursing, and at least three (3) years of experience working with the elderly and individuals with physical disabilities.

Additional Qualifications:

- Bi-lingual communication skills are a plus.
- Professional Services / Office Experience background preferred
- Proficiency in Microsoft Office: Word, Excel, PowerPoint and Outlook
- Creative problem solving skills. Strong communication skills, verbal and written
- Ability to interact successfully with both internal and external customers at all levels.
- Basic math skills which include addition, subtraction, multiplication, division, percentage, fractions and the ability to calculate commissions, interests and discounts

Compensation and Benefits:

Competitive compensation and benefits package commensurate with experience

Please submit your cover letter and resume

Job Type: Full-time

Nearest Major Market: Washington, DC

Employment by AMC is contingent upon completing Form I-9 Employment Eligibility Verification, education verification, and satisfactory reference and background checks.

AMC, is committed to providing equal employment opportunity ("EEO") and will make employment decisions without regard to race, color, religion, national origin, citizenship, age, sex, gender, sexual orientation, sexual preference, gender identity or gender expression, veteran status, marital status, disability, or any other characteristic protected under applicable laws and regulations. All qualified applicants will receive consideration for employment and will not be discriminated against on the basis of disability, protected veteran status or any other characteristic protected under applicable laws and regulations. Under the Americans with Disabilities Act and other applicable laws AMC will provide reasonable accommodation to disabled applicants upon request during the application process to ensure equal opportunities to be considered for employment.